

## Redemption Process:

- To redeem this Voucher, kindly make reservations through the Taj Reservation Worldwide (at 1800 111 825 for MTNL/BSNL landlines and +91-22-66011825 for alternative private networks) Or you can visit [www.tajhotels.com](http://www.tajhotels.com) , [www.Seleqtionshotels.com](http://www.Seleqtionshotels.com) , [www.vivantahotels.com](http://www.vivantahotels.com) or email to [reservations@ihcltata.com](mailto:reservations@ihcltata.com)

## Terms and Conditions:

- The Voucher is valid only for stays in India at Taj, SeleQtions, and Vivanta hotels , and its usage is subject to availability of rooms
- The voucher will have a validity of 360 days from the date of issuance by American Express
- Booking of stay using this voucher should be done within the validity period
- The Stay needs to be completed within the validity period
- Cardmember is required to book in advance by calling Taj Reservation Worldwide or via [www.tajhotels.com](http://www.tajhotels.com) , [www.Seleqtionshotels.com](http://www.Seleqtionshotels.com) , [www.vivantahotels.com](http://www.vivantahotels.com) or email at [reservations@ihcltata.com](mailto:reservations@ihcltata.com). At the time of making the reservation, the Cardmember will need to guarantee the booking amount by using the American Express® Platinum Travel Credit Card
- The Cardmember will have to specify at the time of booking that they are using Stay Voucher issued by American Express for booking
- The voucher can be adjusted against all Publicly Available Rates (including holiday packages & other promotional offers) booked directly on [www.tajhotels.com](http://www.tajhotels.com) , [www.seleqtionshotels.com](http://www.seleqtionshotels.com) , [www.vivantahotels.com](http://www.vivantahotels.com) or through Taj Reservations Worldwide via Email or Phone or directly with the hotels. The voucher cannot be used for bookings made on (1) discounted and closed user group rates such as Taj InnerCircle Members Special rates, American Express Card member rates, Marketing Alliances rates, Negotiated rates of Corporate companies, Friends and Family rates, and Employee rates (2) bookings made via travel websites or a third party, bookings made via tour operators and travel agents on their contracted rates, and travel-industry staff rates (3) bookings made for groups, conferences, weddings and events (4) bookings on airline staff and crew rates
- The voucher can be redeemed for spends towards room charges, food & beverage, spa and other services and applicable taxes billed to the room bill. Charges towards retail spends at third-party outlets, business centre equipment hire, hired services from third party sources, or expenses of a personal nature for which a pay-out is raised such as buying medicines, repairs of personal items, etc. cannot be settled via this voucher.
- Standard hotel cancellation policy will apply
- Cardmember needs to present the voucher at the time of check-in
- The voucher is for a one time use only. If a customer uses the voucher partially, then the balance amount will be forfeited. The customer cannot claim cash or any other product in lieu of the balance amount
- This voucher cannot be used for standalone restaurant or spa spend or any other hotel service not billed to the room.

If you have any queries, please contact our Customer Helpline: 1800-419-2122, 0124-2801122.