

## Support



End User

**Serial Number**   **Seagate Part Number**

9QZ3JJKP

9CY011-305

**Warranty Status**

(\*see details below)

In Warranty

Expiration 01-Jul-2010

Expiration 01-Jul-2010

**Options**

(\*see details below)

Exchange

**SeaTools**

**Tried SeaTools?** If your drive is failing, SeaTools may be able to help you fix it without the time, expense, and risk of data loss associated with returning it.



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**Data Recovery****Seagate Data Recovery Services**

Seagate now offers best-in-class data recovery services for all formats and all brands of storage media from our labs in North America, Europe and Australia.

**To return In-warranty drives, click the button below**

Please note: The Return Management System operates best with Internet Explorer 5.5 SP2 or Netscape Navigator 7.1 and higher versions (see [system requirements](#))

**\*Warranty Status & \*Options****In Warranty**

- This drive is covered by a Seagate warranty.
- It may be returned for exchange. You will not receive your original drive in return.
- Please back up all data before returning the drive.

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